



Bundesministerium
des Innern

ICT as Part of Delivering Strategy

4th Quality Conference for
Public Administration in the EU

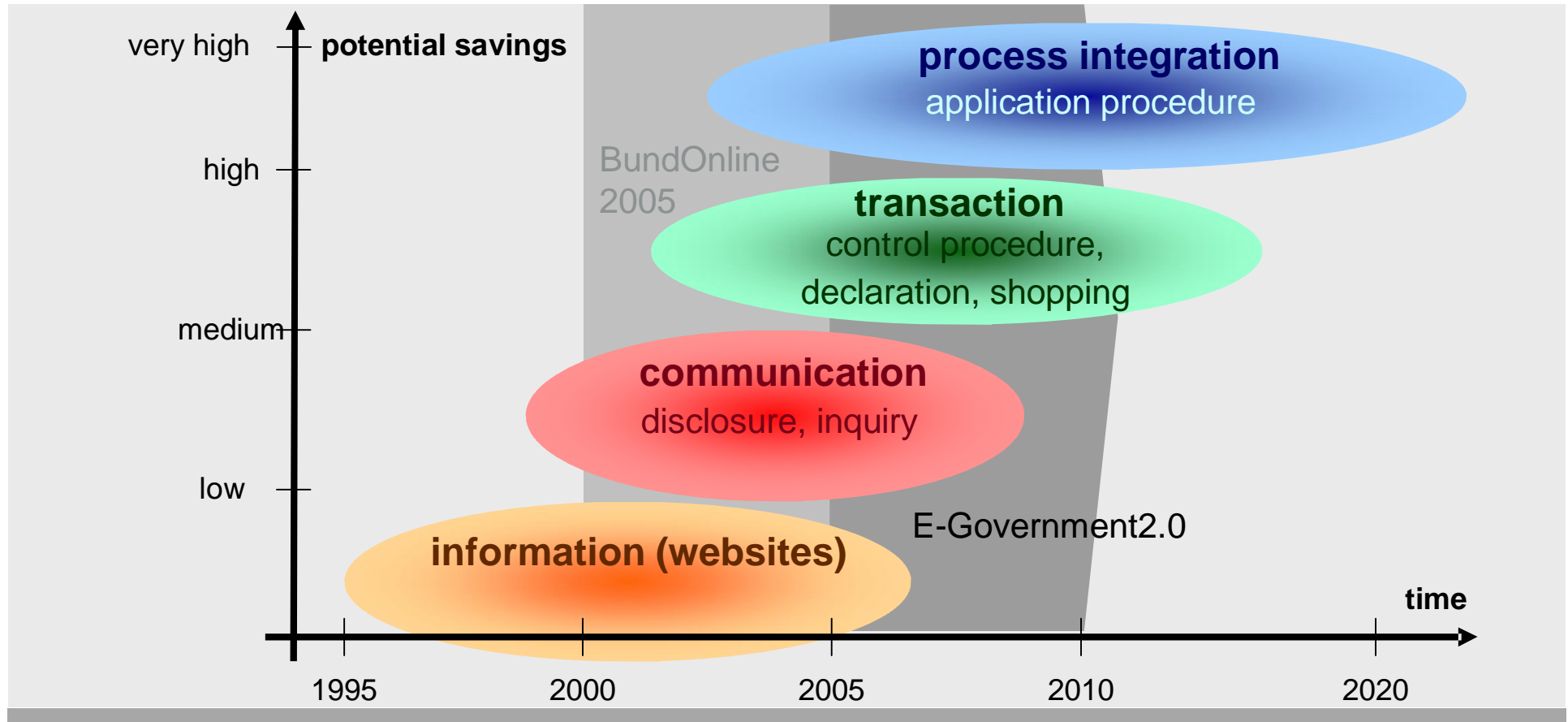
Tampere, 27. - 29. 9. 2006

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Evolution of E-Government





Status Quo in Germany



I BundOnline 2005:

- n > 400 online services, including “online only” services
- n Potential reduction of costs:
 - administration: 350 Mio. €/year
 - user (external): 430 Mio. €/year
- n service unit “process optimisation” (CC VBPO)
 - > 100 projects on process optimisations
- n basis components and shared service centres
 - > 70 implementations of basic components

II 16 Federal States / 14.000 Municipalities:

- n E-Government master plans and online services

III Deutschland-Online since 2003:

- n joint strategy for integrated E-Government services, communication infrastructure and standards
- n connecting the administrative levels



E-Government 2.0: Designing the Communication Room Germany

